



REQUEST FOR PROPOSALS

PROVISION OF OFFICE ACCOMMODATION FOR A PERIOD OF UP TO FIVE YEARS IN RESPECT OF HARTSWATER SATELLITE OFFICE (LEASES RANGING FROM SEVEN TO TEN YEARS WILL ALSO BE CONSIDERED)

Bid/Tender No:	32/2019
Closing date:	12 March 2020
Time:	11h00
Submission:	Legal Aid House, 29 De Beer Street, Braamfontein 2017
Bid Enquiries:	Dinah Lucas Tel (053) 474 0312
Technical Enquiries:	Motsamai Tlisane Tel (053) 474 0312
Briefing session date and venue	28 February 2020 at 11H00, at Hartswater Satellite Office, 21 Tom Naude Street, Hartswater 8570
Handing of bid Documents at Satellite Office	For the convenience of bidders, we will forward your bids documents to Legal Aid House, 29 De Beer Street, Braamfontein 2017 provided the bid documents are handed to Hartswater Satellite Office in person before the 06 of March 2020 in a sealed envelope and clearly marked with Bid number: 32/2019. <u>Legal Aid SA disclaims any liability in connection with the delivery delays by the Post Office or Courier Company.</u>

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1. INTRODUCTION

- 1.1 Legal Aid South Africa (Legal Aid SA) is an autonomous statutory body established in terms of the Legal Aid South Africa Act 39 of 2014 to deliver legal aid in South Africa. The Board is the Accounting Authority of Legal Aid South Africa in terms of the Public Finance Management Act (Act 1 of 1999 as amended). The Board is responsible for providing strategic direction and leadership, ensuring good corporate governance and ethics, managing risk and materiality limits, financial sustainability and determining policy. Legal Aid SA is established to ensure the separation between the prosecuting arm of government and the defence of those requiring state funded legal assistance. In terms of the Legal Aid South Africa Act (Act 39 of 2014) and the Public Finance Management Act (Act 1 of 1999 as amended), Legal Aid SA is accountable to the Minister of Justice and Correctional Services as its Executive Authority, as well as to Parliament. This accountability relates to overall strategy and policy matters as well as finances. On operational matters and individual legal matters, Legal Aid SA operates autonomously in line with approved policy. This governance framework ensures the independence of the organisation as well as its accountability.
- 1.2 Legal Aid SA has evolved into a high performing organisation, which has delivered more than 90% of its Business Plan annually and has received fifteen consecutive unqualified audits. During the 2015-2016 (2014-2015) (2013-2014) financial year the organisation provided legal services in 441,056 (almost 450,000) (just over 440,000) new legal matters and just over 308,000 (320,000) (330,000) general advice consultations, successfully delivering on its mandate of ensuring access to justice for the poor and vulnerable.

2. ORGANISATIONAL PROFILE

- 2.1 Legal Aid SA is a high performing public entity that champions the rights of all persons to access justice through the provision of independent, accessible and quality legal aid services in criminal and civil legal matters. We service the public through a national network of 128 offices, strategically positioned near justice points (such as courts), ensuring we are accessible to as many people as possible.
- 2.2 Legal Aid SA is the biggest law firm on the African continent. It boasts a unique pedigree of socially conscious legal professionals, who in their everyday work, defend and protect the rights of the country's most vulnerable groups. We pride ourselves on our strong governance, having received 15 unqualified audit opinions from the Auditor-General and being named a Top Employer for eight consecutive years as well as being an Industry Leader amongst public sector organizations' and ensuring that all accounts are paid within 30 days of invoice date.
- 2.3 It is crucial that our network of offices cohesively presents an image of professionalism and integrity to our clients, thereby assisting them to access justice. Property owners are thus valued stakeholders for the organisation, and we strive to establish and sustain fruitful relationships with each property owner we work with. A key

organisational strategy is expanding and capacitating our national footprint to increase points of access to legal aid services, especially in rural and remote areas. Property owners play a crucial in ensuring that we achieve this.

3. VISION, MISSION AND VALUES

3.1 Vision - A South Africa in which the rights and responsibilities enshrined in the Constitution are realised to ensure equality, justice and a better life for all.

3.2 Mission - To be the leader in the provision of accessible, sustainable, ethical, quality and independent legal services to the poor and vulnerable.

3.3 Legal Aid SA Values are listed below:

- Passion for Justice and Protection of Human Rights
- Ubuntu
- Integrity
- Accountability
- Service Excellence
- People Centered

4. OUTCOMES AND OBJECTIVES:

4.1 Legal Aid SA intends to achieve the two outcomes listed below:

Outcome 1: Quality justice for all, focusing on the poor and vulnerable, thus CONTRIBUTING TO BUILDING SAFER COMMUNITIES.

Outcome 2: Respected, accessible, high performing and sustainable public entity impacting positively on society, the economy and the environment

4.2 The eleven related objectives in achieving the outcomes are listed below:

O1: Empowered clients and communities making informed choices about their legal rights and responsibilities.

O2: All poor and vulnerable persons able to access quality legal services to protect and defend their rights.

O3: An accessible, fair, efficient, independent and effective justice system serving all in South Africa, contributing to building safer communities.

O4: Delivering on our constitutional and statutory mandate in an independent, accountable and sustainable manner.

O5: An organisation embedding sustainable practice in every segment of the organisation, to positively impact on society, the economy and the environment.

O6: Embedding good governance, high ethical standards and integrity, high performance and accountability.

O7: Revised Legal Aid Act and its subsidiary legislation enacted and implemented.

O8: An effective, efficient, economic and environmentally responsive supply chain management system supporting client services delivery and internal business processes.

O9: An appropriately resourced national footprint reaching the poor and vulnerable persons requiring legal assistance.

O10: Competent, dedicated, motivated and empowered employees capacitated to deliver the constitutional mandate and organisational strategies.

O11: A modern and appropriate, integrated, secure and cost-effective IT Platform supporting the provision of client services and linkages and enabling internal business needs.

5. BRIEFING SESSION

A briefing session will be held ***Hartswater Satellite Office, 21 Tom Naude Street, Hartswater 8570, on Friday, 28 February 2020 at 11H00.*** Attendance at this briefing session is not compulsory, however it will give prospective bidders greater clarity on our needs.

6. CLOSING DATE

The closing date for the submission of proposals is 11h00 on ***12 March 2020.*** All proposals should be submitted on or before the time and date specified and placed in the Legal Aid SA tender box, which is located ***to Legal Aid House, 29 De Beer Street, Braamfontein 2017.***

For the convenience of bidders, we will forward your bids documents to **Legal Aid House, 29 De Beer Street, Braamfontein 2017** provided the bid documents are handed to *Hartswater Satellite Office* in person before the 06 of March 2020 in a sealed envelope and clearly marked with Bid number: 32/2019.

7. SECURITY AND INTEGRITY CLEARANCE

All information documents, records and books provided by Legal Aid SA to any bidder, in connection with the request for proposals or otherwise, are strictly private and confidential. Any bidder will not disclose these to any third party, except with the express consent of Legal Aid SA, which will be granted in writing prior to such disclosure. Legal Aid SA, however, reserves the right to disclose any information provided by any bidder to any of the employees of Legal Aid SA.

8. PROPOSAL/TENDER SUBMISSION

All annexures must be completed in full, using the given numbering format. All attachments or references to attachments must be clearly marked and be specific to information required. Any deviations may be ignored.

NB: Companies failing to adhere to the above requirements risk being disqualified from the evaluation process.

9. TENDER DOCUMENTS MARKING

Tenders, completed as described, will be sealed in an envelope marked:

Tender Number: No. 32/2019

Closing Date: 12 March 2020, time: 11h00

Name of Company: _____ (Bidder)

and deposited in the locked tender box in the foyer in the reception area at:

Legal Aid House, 29 De Beer Street, Braamfontein 2017.

10. TENDER FORMAT

Tender Numbering Format must be adhered to. Compliance or Non-compliance with detailed information must be indicated per paragraph as per Numbering Format. If there are additional and/or Alternative Product options, every option/alternative proposal to an item, must be separately bid for in the form of a separate proposal, with a complete schedule and description. Deviations from specifications and technical brochures must be submitted where applicable. All documents submitted in response to this request for proposals will become the property of Legal Aid SA.

11. VALIDITY PERIOD

The proposal must remain valid for a period of 120 days.

12. COMPLETENESS OF THE SOLUTION

The bidder must complete all documents in full and submit these with the proposal.

The bidder must provide proof of registration on National Treasury's Central Supplier Database (CSD) which should reflect that the bidder is an active supplier, is tax compliant and is not a restricted supplier.

13. CONTRACTUAL IMPLICATIONS:

After awarding the Tender, this proposal together with its Tender terms, Conditions and Specifications will constitute a binding contract between Legal Aid SA and the successful bidder. The successful bidder will assume total responsibility, regardless of any third party or subcontracting agreements it may enter into. Legal SA has the right not to award the tender.

14. CONDITIONS OF PAYMENT

Legal Aid SA will approve all project plans and projected project activity costs. No project activity will be delivered to Legal Aid SA before an official order has been issued to the supplier and delivery will be within the specified time scale after the receipt of the official order.

15. QUALITY ASSURANCE

Any defects, patent or latent, which are attributable to poor workmanship, will be rectified by the bidder at own cost and time and all costs relating to the correction of defects will be expressly and separately noted on billing documentation.

16. INTELLECTUAL PROPERTY RIGHTS

Copyright, patent rights and other similar rights in any works or products created as a result of the performance of this proposal and its assignments will vest in and are hereby transferred to Legal Aid SA, unless specifically agreed otherwise, in the form of individual written Agreement signed by both parties. For this purpose only, all works created in terms of this proposal and the assignments thereof will be deemed to have been created under the control and direction of Legal Aid SA.

17. DISBURSEMENTS, TRAVEL AND SUBSISTENCE

No bidder will be refunded any cost or disbursements incurred in respect of the project, save where the prior written approval of Legal Aid SA has been obtained in respect of such expenditure.

Any authorised disbursements will be refunded at the reasonable and actual cost determined by Legal Aid SA.

Any expenditure incurred by the successful bidder in respect of authorised travel for the project will be refunded in accordance with the Legal Aid SA travel policy as applicable

from time to time. The rates payable for the use of private vehicles will be the prevailing rates quoted by the Automobile Association of South Africa

All claims in respect of authorised disbursements (travel and subsistence costs) must be substantiated by documentary evidence such as receipts and logs of kilometers traveled.

All expenses incurred by the bidder for the proposal and presentations are the responsibility of the bidder and will not be reimbursed by Legal Aid SA.

18. CONTRACTUAL DETAILS

18.1 AWARDING OF CONTRACT:

Proven relevant experience and success, as well as the ability to deliver a reliable, efficient and effective service will be important considerations.

By the submission of a proposal, each bidder warrants that he/she/it is highly skilled, professional, competent and experienced in the area for which he/she/it has tendered. Any work performed by a successful bidder will be evaluated against these criteria.

The bidder also warrants that the service provided will be of a superior standard, and is unlikely to cause undue difficulties.

The tender may be awarded, in part or in full, at the sole discretion of Legal Aid SA, to one or more concerns on a non-exclusive basis.

Proposals / tenders that are qualified by a bidder's own conditions may be rejected as being invalid, and failure of the bidder to renounce such conditions when called upon to do so may invalidate the proposal.

Legal Aid SA may request clarification or additional information regarding any aspect of the proposal. The bidder must supply the requested information within 24 hours after the request has been made, otherwise the bidder may be disqualified. Legal Aid SA may also request a demonstration, and bidders must comply with such a request within 24 hours.

Legal Aid SA will enter into further negotiations with the highest scoring bidder per the 80/20 price scoring system for further reductions in rental and refurbishment allowances. Failure of the bidder to participate in this process within five days of a request being made will result in Legal Aid SA setting aside the bid and negotiating with other qualifying bidders.

18.2 EVALUATION CRITERIA AND REFERENCES

The bidding companies will be evaluated on the criteria listed in the tender document and must take into account the information listed below:

- I. Provide the names of reference sites that may be contacted by Legal Aid SA to carry out reference checks, and to substantiate claims contained in their proposal. (In the case of newly established property businesses, other references will be accepted).
- II. Demonstrate they are applying affirmative action employment practices and procurement programmes that promote contribution to B-BBEE.
- III. Provide an ORIGINAL valid tax clearance certificate or registration with the CSD.
- IV. Support for empowerment as specified by government (refer to form SBD 6 as per tender) the 80/20 system will be applicable.
- V. Proposals will be evaluated both in terms of price - (80 pts) and B-BBEE Level of Contribution status (20 pts).
- VI. All properties must be made available for inspection within five days of request. Failure to do so will result in your bid being disqualified.
- VII. A site inspection certificate will be completed and signed by the Legal Aid SA representative and the Landlord or his representative in respect of such site inspection conducted.

- VIII. Please refer to the section on Special Conditions contained under the par. 19 for important information on administrative documents required before this bid can be awarded.

18.3 BIDDER'S COMPANY/BUSINESS INFORMATION/DETAILS

Please complete all the questions below in as much detail as possible.

- i. Company Name/Business Name:

- ii. Contact Names and Numbers:

- iii. Address:

- iv. Indicate if the above company is the primary contractor or joint venture/alliance partner:

- v. Number of personnel:

- vi. Turnover in the last three financial years:

- vii. Percentage growth in the last three years:

- viii. Valid Tax Clearance Certificate/Proof of registration on CSD

18.4 DETAILED BREAKDOWN OF TOTAL CHARGES, IMPLEMENTATION AND SUPPORT SERVICES

Please supply a detailed breakdown of costs / charges and related charges as well as a total bid amount

19. IMPORTANT CONDITIONS:

- I. Failure on the part of the bidder to sign/mark this tender form and thus to acknowledge and accept the conditions in writing or to complete the attached forms, questionnaires and specifications in all respects, may invalidate the tender
- II. Tenders should be submitted in the format and numbering sequence similar to the tender document and should preferably not be qualified by the bidder's own conditions of tender. Failure to comply with these requirements or to renounce specifically the bidder's own conditions of tender when called upon to do so, may invalidate the tender
- III. If any of the conditions on this tender form are in conflict with any general conditions, stipulations or provisions incorporated in the tender, such general conditions, stipulations or provisions will apply
- IV. Tender forms are not to be filled in by means of mechanical devices, eg. Typewriters. All tender forms must be handwritten in BLACK ink.
- V. Bidders will check the numbers of the pages and satisfy themselves that none are missing or duplicated. No liability will be accepted with regard to claims arising from the fact that pages are missing or duplicated.
- VI. In terms of Legal Aid SA's procurement policies, firm tender prices and delivery periods are preferred. Consequently bidders will clearly state whether prices and delivery periods will remain firm for the duration of the contract or not.
- VII. Where items are specified in detail, the specifications form an integral part of the tender document and bidders will indicate in the space provided whether the items offered are to specification or not.

- VIII. In respect of the paragraphs where the items offered are strictly to specification, bidders will insert the words "as specified".
- IX. In cases where the items are not to specification, the deviations from the specifications will be indicated.
- X. The tender prices will be quoted in South African currency, rand, unless otherwise specified.
- XI. Unless specifically provided for in the tender document, no tenders transmitted by telegram, telex, facsimile, E-mail or similar apparatus will be considered

These conditions form part of the tender and failure to comply therewith may invalidate a tender.

20. SUMMARY OF SPECIFICATIONS

- I. Legal Aid South Africa requires office accommodation for its Hartswater Satellite Office.
- II. The office accommodation required should be in the proximity to the local court(s), allowing relatively quick and easy access to the courts by both staff members and clients and should be close to public transport interchange facilities, such as taxi ranks, train stations and/or bus terminals. A standalone building in Hartswater will be most desirable.
- III. The office space required should be a minimum of **100m²** with three **(3) parking bays**. The office currently has **8 employees**. Toilets space is as follows: **2 Toilets (2 cubicles and 2 basins for females and 2 cubicles, 2 basins and 1 urinal for males). Three (3) parking bays is required**. Working space for all staff including management and extra space for public waiting area, consultation rooms and reception area.

- IV. The building should preferably be on the ground floor (or a building with functional lifts), and have secured safe lockable parking for Legal Aid SA' vehicles.
- V. The building should be user friendly for disabled persons.
- VI. Compliance with all building laws, regulations and bylaws including Health and safety compliance.
- VII. The building must be zoned by the local authority for office, business or commercial purposes. The bidder must provide Legal Aid SA with title deed and zoning certificate might be required on or before awards.
- VIII. Legal Aid SA branding compliant and allow for the display of Legal Aid SA signboard.
- IX. Telephone and computer network points and emergency generator as back up.
- X. Refurbishment: The bidder should submit the following documents and detailed costing for Tenant Installation:
 - a) Floorplans of the building or space being offered.
 - b) Commitment letter to refurbish the building as per the tenant specification with a Tenant Installation amount.
 - c) Partitioning as per Legal Aid SA's specification
 - d) Air-conditioning (preferably split units)
 - e) Painting - with corporate colours
 - f) Floor covering - with corporate colours
 - g) Power skirtings - with two power plugs per work station
 - h) Network and telephone points.
 - i) Blinds - with corporate colours.
 - j) Space plan.
 - k) UPS facility integrated into specific plug points (Legal Aid SA responsible for UPS Unit)

21. PROPERTY MANAGEMENT SPECIFICATIONS AND EVALUATION

Refer Annexure A

22. COMPLETION OF DOCUMENTS RELATING TO RFP, SCHEDULE 1, STANDARD BID DOCUMENTATION AND CONDITIONS OF CONTRACT

Refer to Annexure B